

# Quality

As part of the ArcelorMittal group, Industeel's primary vocation is to be a sustainable world leader of special plates by offering innovative Steel and Alloy solutions to its customers.

*Therefore, we want to meet the requirements of our customers by supplying them with plates in conformity with the commitments made in terms of service and technical specifications.*

*We commit our R & D to accompany our customers towards new innovative solutions.*

*We make sure to be an attractive employer for our workers, through a training and skills development offer allowing everyone to achieve personal fulfillment.*

*These trainings must lead to a high level of qualification, involvement and control, especially for the manufacture of products for the nuclear industry.*

*To guarantee the sustainability of the company, we also aim to generate a return on invested capital in line with the expectations of shareholders.*

*This policy is part of the company's continuous improvement system, with annual targets achieved through process optimization and the deployment of targeted action plans, in particular through TPM, Lean Office and Lean Manufacturing. These action plans integrate all the necessary parameters to fulfill our commitments in terms of health, safety and environment.*

*We are committed to :*

- *strictly enforce this quality policy*
- *communicate it and to share it with all our staff as well as with our customers, our suppliers and our subcontractors.*
- *make aware all staff on the final application of our products and its impacts*
- *identify, report and control the risks of counterfeit, suspicious and fraudulent items (CFSI)*
- *promote freedom of expression for whistleblowers*
- *that nuclear safety is not compromised by other priorities*

*We ask the management to deploy this quality policy and to apply it to all sectors of the company by respecting the requirements of the quality, safety, environment manuals and procedures in force.*

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